

Are you in a rush?  
Do you struggle using  
online services?



Leave us a voice  
message and we'll  
get back to you!



Patches Telephone Assistant allows patients over 16 to  
leave voice messages about medical issues.



### **Quick**

No more waiting  
in long phone  
queues



### **Easy**

Just answer  
a few simple  
questions



### **Accessible**

Perfect if you  
struggle using  
online services

## How do you use it?

1. Telephone the practice as normal
2. Select the Telephone Assistant option to leave a voice message
3. Follow the instructions and record your message
4. Let us do the rest!