## patchs

## Are you in a rush? Do you struggle using online services?





Leave us a voice message and we'll get back to you!

Patchs Telephone Assistant allows patients over 16 to leave voice messages about medical issues.



**Quick** No more waiting in long phone queues





Accessible Perfect if you struggle using online services

## How do you use it?

- 1. Telephone the practice as normal
- 2. Select the Telephone Assistant option to leave a voice message
- 3. Follow the instructions and record your message
- 4. Let us do the rest!